

STATEMENT OF QUALITY POLICY AND AUTHORITY

As a global provider of innovative, world class sustainable project solutions to energy and utilities sectors, GenSrv Pty Ltd is committed to a quality outcome for all aspects of its business activities. This policy has been developed to ensure GenSrv's products and services meet the agreed deliverables of both its internal and external customers.

GenSrv's philosophies with regard to the policy are:

- Quality is achieved by adoption of a controlled, systematic and planned approach to all business activities;
- Quality is enhanced by a continual search for improvements to all business activities;
- Quality is established by understanding the business processes and the needs of our internal and external customers; and
- Quality is the responsibility of all personnel.

Management shall be responsible for providing the management systems to ensure that quality is achieved and that the root causes of poor quality are identified and eliminated by:-

- Maintaining a quality management system to the requirements of AS/ NZ ISO 9001:2008;
- Providing adequate resources and training to ensure the success of this Policy;
- Developing and maintaining close alliance with, and providing continued support to, our primary subcontractors to maximise effectiveness of both parties;
- Implementing an effective formal internal audit program to ensure the system is documented, effective and implemented;
- Developing and implementing across GenSrv, a formal continuous improvement program, such that it becomes an integral part of how we operate; and
- Ensuring all personnel are issued with appropriate procedures and work instructions which clearly state their responsibilities and Conducting formal induction programs to ensure all personnel understand the company's objectives.



Howard Wright
Managing Director